

# Clear Sky IGA 5.0: Optimized Identity on ServiceNow



New and improved features simplify workflows, increase productivity, and bolster security

## Identity Starts on ServiceNow

Clear Skye, an identity governance and security solution built natively on ServiceNow, optimizes enterprise identity and risk management with a platform-first approach. The solution provides workflow management, access requests, access review, and identity lifecycle management. By leveraging an existing business platform, Clear Skye enables customers to reduce friction and IT hurdles, while improving workflows and user experience.

Clear Skye aligns identity management with critical business functions, including ITSM, CMDB, GRC, portfolio management, and SecOps in one centralized location. All identity-related data, events, user decisions, and

## Clear Skye 5.0 Benefits

- Secure identity at the pace of digital transformation
- Deliver unified, organization-wide identity governance on ServiceNow
- Strengthen security by governing access
- Accelerate application onboarding, especially for disconnected systems
- Enhance SecOps, GRC, and HR functions
- Ensure easy, quick adoption and maximize productivity
- Save time and resources on audits
- Pull identity data seamlessly into any workflow

automation capabilities are available for business applications running on the ServiceNow Platform.

Clear Skye IGA 5.0 enables users to further simplify workflows, increase productivity, and improve overall user experience (UX), all while strengthening security protocols. With improvements to access reviews and requests, the introduction of a new review framework and access approval plans, and streamlined integration for disconnected systems, 5.0 is a gamechanger.

New and enhanced features help you get the most out of your existing investment in ServiceNow:

**Application Access Requests on the Native Service Portal:** End users can request access at the point of need and application owners can publish their own application and access roles, improving speed of approvals and governance.

**Expanded Access Review Types and Actions:** Customized review actions and a new review framework replace traditional, binary access reviews with only the option to accept or remove access, improving efficacy and reducing risk. The framework provides the ability to define new campaign types in addition to:

- Ownership reviews
- Identity/profile reviews
- Account & entitlement reviews
- Role membership reviews

**Reusable Request Approval Logic:** Approval logic can be built and reused across multiple applications and environments, saving time on configuration and reducing human error. All approval plans are centrally located for easy management and can include logic built using the low-code flow designer.

**Disconnected Systems Support:** One of the most obvious benefits of running identity governance on ServiceNow is that the long tail of disconnected systems can be managed on the same platform as applications that have direct connectors for automation. This means IT has a single pane of glass to manage ALL applications without requiring additional integrations, customizations, worrying about ITSM system handoffs, or importing files. Clear Skye IGA provides identity governance to disconnected systems, making it easier to add new systems to governance without waiting on overburdened platform admins.

**New Connectors:** Including JIRA, Google, and Enhanced Exchange Online

**To learn more about Clear Skye or to request a demo, visit [clearsky.com](https://clearsky.com)**