



Clear Skye IGA for Higher Education

Manage identity risk in the ever-changing stakeholder lifecycle

Meet The Complex, Dynamic Requirements of Higher Ed

With new students, parents, alumni, faculty and staff each term, higher education experiences more stakeholder change than other types of industries. This dynamic nature of higher education makes it challenging to balance providing proper systems access with maintaining IT security.

Further adding to the complexity, each stakeholder can have many different relationships with the organization simultaneously, requiring them to interact with IT systems differently based on those personas. For example, a student may also be an alumni or part of the staff, each with different requirements related to security and compliance for IT systems access.

In addition, IT teams must safeguard privacy and maintain data security for sensitive data like social security numbers, academic records and financial information while providing meaningful learning experiences

for students. Numerous compliance regulations, including FERPA and PPRa, mandate strong security measures and visibility to protect the privacy of education records.

A Better Way

Ideally, all stakeholders in academic institutions should be able to quickly and securely get access to the systems and information they need based on their role using portals and interfaces they already use.

Seamlessly automating the continuous provisioning and deprovisioning of new stakeholders, often with multiple roles and access levels, improves productivity and security, while also assisting with compliance-related data gathering.

Clear Skye IGA

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employee lifecycle automation, and business intelligence.

Clear Skye IGA streamlines identity governance, automating access for all stakeholders based on role, simplifying the access request process on ServiceNow, and delivering access compliance reporting.

How Clear Skye Helps

Clear Skye IGA is an identity security solution built on the ServiceNow Platform. It provides identity governance through access request, access certification, lifecycle automation, and workflow management. With identity data on the Now Platform, Clear Skye plugs directly into your processes, providing deep identity control and insights in for ever-changing stakeholders.

Manage The Revolving Door of Identities

→ Universal Governance requires that any identity, regardless of the type (students, faculty, alumni, etc.), be included in the access checks and balances that identity governance provides. Even in complex academic settings where people can have multiple identities (think student but also staff member or alumni), Clear Skye IGA allows you to manage access across all of your constituencies.

Ensure Adoption

→ Users are familiar with the ServiceNow interface and use a single portal for all request and approval workflows, ensuring they quickly get the access they need without additional training.

Manage the Entire Access Review Process on ServiceNow

→ Remove the friction that can stall the compliance review process and enable your teams to hit the ground running with speed and efficiency. Clear Skye IGA also allows for customized review actions, which can be used for requesting more information or even alerting the Security team of an issue to investigate.

Save Time and Manpower on Audit Requirements

→ Out-of-the-box dashboards help manage access review processes and easily integrate with your existing governance, risk, and compliance (GRC) solution. IT audit teams are empowered to own the audit process freeing up the identity and ServiceNow teams from those tasks. Audit and executive teams use these Service Portal dashboards to see at-a-glance views of the metrics that matter most.

Bolster SecOps, GRC/IRM, and HR

→ Clear Skye's identity data enhances HR processes, security and risk management, and regulatory compliance initiatives by providing identity-related data and evidence.

Visit our website to watch a demo or request more info: clearsky.com

