



Clear Skye IGA for Healthcare

Manage identity risk and security while providing high quality patient care

Intense Security & Care Requirements

Organizations focused on healthcare must deliver optimal care while safeguarding patient privacy, preventing fraud and maintaining data security.

Numerous compliance regulations – from HIPAA and HITRUST to HITECH and GDPR – mandate the implementation of robust data security measures to protect sensitive patient information as well as to curb healthcare fraud. Maintaining quality care also requires stringent adherence to laws aimed to prevent errors and negligence that could jeopardize patient well-being.

Meeting the intense requirements of these regulations often requires tedious manual work to track down and compile data for audit reports and quarterly access reviews.

Amid all of this, everyone from doctors and nurses to administrative staff and IT often get tangled in manual or disconnected processes related to application and information access, slowing their ability to do their jobs.

A Better Way

Ideally, healthcare employees should be able to quickly get access to the systems and information they need using portals and interfaces that already part of their daily work.

In addition, automating compliance-related data gathering helps serve as a foundation for IT to optimize other business processes related to identity, including onboarding, role and location transfers, and compliance reporting on a familiar platform.

Clear Skye IGA

Clear Skye IGA is an identity security solution built on the ServiceNow Platform. It provides optimized identity governance through access request, access certification, employee lifecycle automation, and business intelligence.

Clear Skye IGA automates and streamlines compliance and audit activities. It simplifies access requests using your existing end-user portal to help improve IT productivity and free healthcare workers to focus on patient care.



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How Clear Skye Helps

With identity data on the Now Platform, Clear Skye plugs directly into your business processes, provides deep identity control and insights, and builds the bridge between the business and IT.

Manage Every Identity

→ Universal Governance requires that any identity, regardless of the type (employee, vendor, contractor, etc.), be included in the access checks and balances that identity governance provides. Even in complex healthcare settings where people can have multiple identities, Clear Skye IGA allows you to manage across all your constituencies.

Ensure Adoption

→ Employees are familiar with the ServiceNow interface and use a single portal for all request and approval workflows, ensuring they quickly get the access they need.

Manage the Entire Access Review Process on ServiceNow

→ Remove the friction that can stall the review process and enable your teams to complete quarterly reviews with speed and efficiency. Clear Skye IGA also allows for customized review actions, which can be used for requesting more information or alerting the Security team of an issue to investigate.

Save Time and Manpower on Audit Requirements

→ Out-of-the-box dashboards help manage access review processes and easily integrate with your existing governance, risk, and compliance (GRC) solution. IT audit teams are empowered to own the audit process freeing up the identity and ServiceNow teams from those tasks. Audit and executive teams use these Service Portal dashboards to see at-a-glance views of the metrics that matter most.

Bolster SecOps, GRC/IRM, and HR

→ Clear Skye's identity data enhances HR processes, security and risk management, and regulatory compliance initiatives by providing identity-related data and evidence.

Visit our website to watch a demo or request more info:
clearsky.com