



Integrated Risk Management with Clear Skye + ServiceNow

Improve overall risk posture, secure identities and access, and enhance compliance

Integrated Risk Management is a Critical Line of Defense

Governance, Risk and Compliance (GRC) comprises a wide range of processes and solutions that can minimize the potential of security incidents, manage risk, and ensure regulatory compliance. Many organizations embark on their Integrated Risk Management (IRM) / GRC journey through identity governance & administration (IGA) because identity controls are some of the most critical in the enterprise.

As organizations mature their GRC program, they need to efficiently link processes to more rapidly manage business risk through continuous risk and controls monitoring. One way to ensure speed and effectiveness is to build as many of these processes on a single platform and data plane, ensuring that the program vision is never hampered by the technology choices made.

Value Acceleration: Clear Skye + ServiceNow IRM

ServiceNow's IRM solution is a recognized leader according to the Gartner GRC Magic Quadrant. IRM consists of four applications that can work together or standalone: Policy and Compliance Management, Risk Management, Audit Management, and Vendor Risk Management.

Clear Skye IGA provides additional value when combined with ServiceNow IRM:

Risk Management

- **Detect and manage unusual or risky access permissions:** Remediate access and track exceptions to mitigate risk
- **Identify bad identity processes:** See terminated users with active accounts and places with incomplete access review strategies
- **Flag toxic access combinations:** Utilize automated indicators to identify toxic access

Regulatory Compliance

- **Track compliance in real time:** Tie controls to automated indicators around access permissions and approvals
- **Speed PCI DSS, GDPR, and SOX identity reporting:** Provide processes for controlling permissions to data and certify that access meets regulatory requirements quickly and easily
- **Proactively manage compliance:** Enable holistic approach to identity-related compliance and issue resolution with complimentary solutions on the Now Platform

Being native to the Now platform, Clear Skye IGA offers ServiceNow IRM customers unique capabilities to enhance their risk management and regulatory compliance initiatives by feeding GRC with identity-related evidence. This helps improve overall security posture, secure identities, and minimize the risk of breach.

Clear Skye IGA and ServiceNow IRM can provide a foundation to set up an organization for GRC success in both the long and short term. Clear Skye IGA supports continuous controls monitoring and organizational compliance through native integration with ServiceNow. Organizations benefit in a number of key ways, including improved identity management and issue resolution. But the greatest benefit is the ability to take a more holistic and proactive approach to risk instead of just reacting to threats that have already taken hold.

Regulation Controls Related to Identity

The following are just a few examples of the relevant identity controls in key regulations:

PCI DSS Section 7

- Implementation of an Access Control system that supports each user having a unique ID, providing only the rights they need for their specific job duties

GDPR Articles 5 and 6

Proof of technical and organizational controls that define user access across systems, applications, and data, which can include:

- Access Management
- Access Governance
- Authorization
- Identity Management
- Identity Governance

SOX Sections 302 and 404

- Centralization administration of access management and identity governance
- Enforcement of separation of duties (SoD) policies
- Regular auditing to verify user rights and permissions across the infrastructure
- Automatic logging and tracking tools that generate clear reports for compliance audits

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